# The Great Ravensdown Road Trip Terms & Conditions

Competition draw closes 9pm Sunday 23 August 2020.

To be eligible for the competition draw you must have supplied your customer number at the time of registering via the online form and be a named shareholder of Ravensdown or authorised person for the shareholding entity.

Only one entry will be permitted per customer account.

One shareholder from each of our eight customer regions (as below) will receive the prize of a 5-day campervan hire (4 or 6 berth option) and a \$500 Prezzy card to assist with fuel and other incidental costs.



Winning entrants will be selected at random, post the competition close, on Wednesday 26 August 2020.

Winning entrants will be contacted by phone or email no later than Friday 28 August 2020.

Winning entrants can transfer / give the prize to any person they specifically name.

Winning entrants must supply Ravensdown with at least 5 photos from their campervan winning trip. Video content would also be appreciated. This can then be used by Ravensdown as promotional content (on social media, website, newsletters, promotional material etc).

Travel must be taken prior to 31 March 2021 (excluding 20 December 2020 – 10 January 2021). Bookings must be made through House of Travel, Christchurch City. The person(s) who is the main hirer of the campervan must be over 21 years of age at the time of campervan usage.

The campervan can be collected from depots in Auckland, Christchurch and Queenstown and will be subject to availability. Surcharges may apply for specific dates or one-way drop off fees and will be payable by the winning entrants.

Insurance for the campervan will be additional and must be paid by the winner, along with fuel.

Terms and Conditions from the campervan supplier will be supplied at time of booking request. Compliance with these Terms and Conditions will be the responsibility of the winning entrants.

## **General Terms and Conditions**

The following Terms and Conditions apply to all Giveaways and Competitions, in addition to any special terms and conditions, listed above at the time when the respective Giveaway and Competition is promoted.

By entering a Competition or Giveaway, entrants are deemed to have read, understood and accepted the following general Terms and Conditions and Special Terms and Conditions.

## **Competitions and Giveaways**

Entries received after a specified closing date will not be accepted. Proof of posting or emailing cannot be accepted as proof of delivery.

Every entrant warrants that all information submitted is true, current and complete. Ravensdown reserves the right to disqualify any entrant who does not comply with these terms and conditions.

A person can only enter with a customer account once and multiple entries will result in the customer account being disqualified.

## Entries, selection, prizes

All reasonable attempts will be made to contact Competition and Giveaway winners using details provided. Should those attempts fail, another winner will be drawn or selected.

Prizes are not redeemable for cash and cannot be used in conjunction with any other offer or promotion.

If a prize or part of a prize becomes unavailable (for any reason), Ravensdown reserves the right to limit entry, cancel or amend the prize(s) at its own and sole discretion, including providing the winner with a substitute prize, either in full or in part.

Ravensdown's decision is final and no correspondence will be entered into.

## Privacy

Customer entry information will only be used by Ravensdown for the purposes of the competition and to notify prize winners.

All entrants consent to participate and co-operate with Ravensdown by providing photos or video recordings of their winning trip. If Ravensdown decides to use these in any marketing or promotional materials it will first notify the winning entrants and provide a copy of draft proofs on request. Winning entrants will waive any claim to royalties, rights or remuneration for the use of those photos or video recordings.

## **Exclusions and Liability**

The winner takes the prize at their own risk and indemnifies Ravensdown in respect of any claim for any accident, injury property damage or loss of life that may occur in connection with the prize. To the fullest extent permitted by law Ravensdown will not be responsible for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of promotion entry, winning or using the promotion prize.

The winner is responsible for all insurance, tax, and other costs that may be associated with the prize unless specified by Ravensdown.

Anyone who works for the Ravensdown group as an employee, or any agencies or companies associated with the Competition or Giveaway is not eligible to enter the competition or win a prize.

Participation in the promotion is deemed acceptance of these Terms and Conditions.

Ravensdown reserves the right to refuse to award a prize to an entrant who is in breach of these Terms and Conditions, gained an unfair advantage in participating or won by using fraudulent means.

Ravensdown reserves the right to amend or change these Terms and Conditions at any time at its sole discretion, including extending, postponing or cancelling the Competition or Giveaway.